

How to find low-cost health care in Windham County

1. Read about the hospitals and health clinics and their financial assistance policies.

- **If you are looking at this online:** Click on the blue links to learn more.
- **If you are looking at this on paper:** Call the hospital or health clinic and ask them to mail you the plain language summary of their financial assistance policy and an application.

2. Call the hospital or health clinic if you have questions.

- Example: Are you accepting new patients?
- Example: Do you think I might qualify for financial assistance? (Be ready to tell them your income and household size.)

3. Fill out an application and send it to the hospital or health clinic.

Download the application for the hospital or clinic by clicking on the **“Apply”** link. If you do not have a printer, call the hospital or clinic. Ask them to mail you a paper copy. Or call the Office of the Health Care Advocate for help at **1-800-917-7787**.

Brattleboro Memorial Hospital Network

The hospital and these offices in Windham County are part of the Brattleboro Memorial Hospital network. You can apply for financial help for their services.

Hospital / Clinic	Service Area	Services
Brattleboro Memorial Hospital (BMH) Brattleboro, VT 802-257-0341	★ Open to all Vermont residents	Hospital: primary care, specialty care, laboratory services, emergency room, and more
Brattleboro Family Medicine Brattleboro, VT 802-251-8455	★ Open to all Vermont residents	Primary care
Maplewood Family Practice Brattleboro, VT 802-254-1311	★ Open to all Vermont residents	Primary care

Putney Family Healthcare Putney, VT 802-387-5581	★ Open to all Vermont residents	Primary care
Windham Family Practice Brattleboro, VT 802-251-8665	★ Open to all Vermont residents	Primary care

Eligibility

- **Free Care:** You may qualify for free care (pay \$0) if your income is under [250% of the Federal Poverty Level \(FPL\)](#).
- **Low-Cost Care:** You may qualify for a 30% - 75% discount if your household income is below [400% FPL](#).
- **Resources:** The hospital may deny your application if your household's total liquid resources are more than [400% FPL](#) for your household size. Liquid resources are things like cash and money in savings and checking accounts. (Your main home and cars and money held in retirement accounts will **not** count against you.)

Information / Application: [Learn more](#) and [apply](#).

Questions? Call the financial assistance advocate at 802-257-8814.

The Brattleboro Retreat

This hospital is located in Windham County. You can apply for financial help here.

Hospital / Clinic	Service Area	Services
The Brattleboro Retreat Brattleboro, VT 802-258-3737	★ Open to all Vermont residents	Mental health and psychiatric in-patient and out-patient care

Eligibility

- **Free Care:** You may qualify for free care (pay \$0) if your income is under [300% of the Federal Poverty Level \(FPL\)](#).
- **Low-Cost Care:** You may qualify for a 50% - 75% discount if your household income is below [500% FPL](#).

Information / Application

- **English:** [Learn more](#) and [apply](#).
- **Spanish:** [Resumen en lenguaje sencillo de la política de asistencia](#) y [Solicitud de ayuda financiera](#).
- **Other languages:** [Learn more and apply](#) (click on “Financial Assistance” to see all languages)

Questions? Call 802-258-6745 or email financialcounselor@brattlebororetreat.org.

Grace Cottage Hospital Network

The hospital and this office in Windham County are part of the Grace Cottage Hospital network. You can apply for financial help for their services.

Hospital / Clinic	Service Area	Services
Grace Cottage Hospital Townshend, VT 802-365-7357	★ Open to all Vermont residents	Hospital: primary care, specialty care, laboratory services, emergency room, and more
Grace Cottage Family Health Townshend, VT 802-365-4331	★ Open to all Vermont residents	Primary care

Eligibility

- **Free Care:** You may qualify for free care (pay \$0) if your income is under [250% of the Federal Poverty Level \(FPL\)](#).
- **Low-Cost Care:** You may qualify for a 40 - 80% discount if your household income is below [400% FPL](#).

Information / Application: [Learn more](#) and [apply](#).

Questions? Contact the patient account specialist at 802-365-3770 or jsmith@gracecottage.org

(More clinics on next page.)

North Star Health Network

These health centers in Windham County are part of the North Star Health network. You can apply for financial help for their services.

Hospital / Clinic	Service Area	Services
Mountain Valley Health Center Londonderry, VT 802-824-6901	★ Open to all Vermont residents	Primary care

Eligibility: You may qualify if your income is under [200% of the Federal Poverty Level \(FPL\)](#).

Information / Application: [Learn more and apply](#).

Questions? Call Valley Health Connections for help at 802-885-1616 or valleyhealth@vermontel.net.

Planned Parenthood of Northern New England

You can apply for a sliding scale discount (financial help) at this location.

Hospital / Clinic	Service Area	Services
Brattleboro Health Center Brattleboro, VT 802-257-0534	★ Open to all	Sexual health and wellness, gender affirming care, limited primary care services, and telehealth

Eligibility: You may qualify if your income is under [500% of the Federal Poverty Level \(FPL\)](#).

Information / Application: There is no application for the sliding scale discount.

Questions? Call the general call center at 1-866-476-1321.

(More clinics on next page.)

Southwestern Vermont Medical Center Network

This office in Windham County is part of the Southwestern Vermont Medical Center (SVMC) network. You can apply for financial help here.

Hospital / Clinic	Service Area	Services
SVMC Deerfield Valley Campus Wilmington, VT 802-464-5311	★ Open to all Vermont residents	Primary care

Eligibility

- **Free Care:** You may qualify for free care (pay \$0) if your income is under [250% of the Federal Poverty Level \(FPL\)](#).
- **Low-Cost Care:** You may qualify for up to a 75% discount if your household income is below [400% FPL](#).
- **Resources:** The hospital may deny your application if your household's total liquid resources are more than [400% FPL](#) for your household size. Liquid resources are things like cash and money in savings and checking accounts. (Your main home and cars and money held in retirement accounts will **not** count against you.)

Information / Application:

- **English:** [Learn more](#) and [apply](#).
- **Spanish:** [Programa de Asistencia Financiera de SVMC](#) y [SVMC Solicitud de ayuda económica](#)

Questions? Call financial counseling at 802-440-4083 or 802-447-4502.